

GOA HUMAN RIGHTS COMMISSION

PANAJI – GOA

ANNUAL REPORT

2012 – 2013

Introduction

This is second Annual Report of the State Human Rights Commission for the year 2012-2013. The first Annual Report covering the period from 4th March, 2011 to 31st March, 2013 dated 16/04/2013 was submitted to the State Government vide letter dated 22/05/2013.

2. In the first Annual Report, it was indicated that although State Human Rights Commission was constituted in the month of March, 2011, independent office premises were not provided to the Commission. To begin with, the Commission started its activities in the office premises of Goa Public Service Commission and working arrangement was made for hearing the cases in the Government Guest House, Altinho, Panaji without proper infrastructure as a result of which the Commission was unable to function effectively.

3. In the initial stages, the existence of the State Commission was not known to many people in Goa. In absence of basic infrastructure, the Commission was not able to bring awareness amongst the people about human rights. However, the Commission started taking suo motu cognizance of the alleged violation of human rights on the basis of media reports and issued notices to the Public Authorities including State of Goa through its Chief Secretary. The activities of the State Commission brought awareness amongst the masses of the people about the role and functions of the State Commission resulting in growth of rate of filing of the complaints. Despite of all odds the Commission continued to deal with alleged violation

of human rights and disposed of number of cases. The Commission took suo motu cognizance in fourteen (14) cases. Ten (10) cases have been disposed of. The Commission received seventy three (73) complaints. Forty seven(47) cases have been disposed of.

4. During this year, the Commission made strenuous efforts for allotment of appropriate office premises befitting its status. It shall not be out of place to mention here that the then Hon'ble Chief Minister of Goa Mr. Digambar Kamat took keen interest in the matter of allotment of office premises to the Commission. During his tenure various premises were located to accommodate the office of Commission. But those premises were found unsuitable for the Commission and were not approved by the Commission. It is worth mentioning here that Shri Manohar Parrikar took over as the Chief Minister of Goa on 09/03/2012 who gave top priority for the allotment of office premises to the Commission. Ultimately, Government of Goa provided office premises to the Commission by communication dated 29/11/2012 addressed to the Principal Chief Engineer, Public Works Department, Altinho, Panaji by which Eastern Wing of the Old Education Department Building at Panaji was allotted to the Commission comprising of an area of 609.39 sq. mtrs. The premises could not be readily occupied as it required major repairs and renovation. The Commission made tireless efforts for repairs and renovation of the premises to suit the functioning of the Commission through Public Works Department. The Principal Chief Engineer, PWD, under his personal supervision carried out the required repairs and renovation as per the requirement of the Commission and completed the repairs and renovation work within a period of two months and ultimately the premises were handed over to the Commission on 01/02/2013. The Commission has independent cabin for the Chairman and also two independent chambers for two Members apart from separate chambers for Secretary, Under Secretary and Superintendent of Police. There is also independent Court Room, separate room for advocates and Parties. There is also independent room for Office Staff and library.

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5. The Commission has purchased two Computers and two Printers. Thus with the basic requirement of infrastructure the Commission is able to function smoothly and efficiently.

6. By Order No.1/48/99/-HD(G)GHRC dated 11/06/2012 Home Department (General), Government of Goa conveyed sanction for creation of 19 posts which are indicated below:

Sr. No.	Name of Post	Pay Scale	No. of Posts proposed to be created.
1.	Section Officer	9300-34800+GP 4600	1
2.	Legal Assistant	9300-34800+GP 4200	1
3.	Accountant	9300-34800+GP 4200	1
4.	Stenographer Grade-I	9300-34800+GP 4200	3
5.	Sr. Assistant	9300-34800+GP 4200	1
6.	Stenographer Grade-II	5200-20200+ GP 2400	1
7.	Assistant	5200-20200+GP 2400	1
8.	Jr. Assistant	5200-20200+GP 1900	2
9.	Bailiff	5200-20200+GP 1800	1
10.	Peon	4440-7440+GP 1300	3
11.	Drivers	5200-20200+GP 1900	4

7. By another Order No.1/48/99-HD(G)GHRC/2038 dated 06/08/2012 Home Department (General), Government of Goa conveyed sanction for creation of 11 posts to be filled up on deputation from State Government Departments.

Sr. No.	Name of Post	Pay Scale	No. of Posts
1.	2.	3.	4.
1.	Secretary	15600-39100+GP 7600	1
2.	Under Secretary	15600-39100+GP 5400	1
3.	Police Inspector	9300-34800+GP 4600	1
4.	Sub-Inspector of Police	9300-34800+GP 4200	2
5.	Assistant Sub-Inspector of Police	5200-20200+GP 2400	1
6.	Head Constable	5200-20200+GP 2400	1
7.	Police Constable	5200-20200+GP 1900	4

8. Constitution of Commission

8.1 The Goa Human Rights Commission was constituted in the month of March, 2011 to exercise the powers conferred upon and to perform the functions assigned to the State Commission under Chapter IV of the Protection of Human Rights Act, 1993. Section 21 (2) of the said Act lays down that the State Human Rights Commission shall consists of

- (a) A Chairperson who has been a Chief Justice of a High Court.
- (b) One Member who is, or has been, a Judge of a High Court or District Judge in the State with a minimum of seven years' experience as District Judge.
- (c) One Member to be appointed from amongst persons having knowledge of, or practical experience in, matters relating to human rights.

8.2 As per Section 22 of the said Act, the Chairperson and the Members of the State Commission are appointed on the basis of recommendations made by a Committee consisting of Chief Minister as a Chairperson, Speaker of the State Legislative Assembly, Minister in Charge of the Department of Home in the State and Leader of Opposition in the Legislative Assembly as Members.

8.3 The constitution of the Commission during this period was as under:

- (i) Justice Prafulla Kumar Misra, Chairperson (Former Chief Justice of Patna High Court).
- (ii) Shri A. D. Salkar, Member (Former District Judge of State of Goa.
- (iii) Shri J. A. Keny, Member (Former Member of the Goa Public Service Commission).

8.4 Section 27 of the said Act mandates that the Government shall make available an Officer not below the rank of a Secretary to the State Government who shall be the Secretary of the State Commission and such Police and Investigative Staff under an Officer not below the rank of Inspector General of Police and such other Officers and Staff as may be necessary for efficient performance of the functions of the State Commission.

8.5 During this period Shri Damodar B. Shanke, Senior Scale Officer of Goa Civil Service was posted in the Commission on part-time basis by Order dated 13/06/2012 issued by Department of Personnel, Government of Goa. He was relieved on 03/07/2012 and Shri M. B. Kumthekar, Senior Scale Officer was posted in his place also on part-time basis. In spite of several reminders, the State Government did not provide Police Investigation Team headed by an Inspector General of Police as envisaged in section 27(1) (b) of the Act. However, the Commission carried out the work by inquiring into the complaints without assistance of Police Investigation Team.

9. Functions of State Commission.

9.1 Section-12 read with Section 29 of the Protection of Human Rights Act, 1993 provides for the functions of the State Human Rights Commission which inter alia includes the following functions:-

- (a) *To inquire suo motu or on a petition presented to it by the victim of any person on its behalf or on directions or on order of any Court into the complaint of:*
- (i) *Violation of human rights or abetment thereof; or*
 - (ii) *Negligence in the prevention of such violation, by a public servant;*
- (b) *To intervene in any proceeding involving any allegation of violation of human rights pending before a court with the approval of such court;*
- (c) *To visit notwithstanding anything contained in any other law for the time being in force, any jail or other institution under the control of State Government, where persons are detained or lodged for purpose of treatment, reformation or protection, for the study of living conditions of inmates thereof and make recommendation thereon to the Government;*
- (d) *To review the safeguards provided by or under the Constitution or any law for the time being in force for the protection of human rights and recommend measures for their effective implementation;*
- (e) *To review the factors, including acts of terrorism, that inhibit the enjoyment of human rights and recommend appropriate remedial measures;*
- (f) *To spread human rights literacy among various sections of society and promote awareness of the safeguards available for the protection of these rights through publications, media, seminars and other available means;*
- (g) *To encourage the efforts of non-governmental organisations and institutions working in the field of human rights;*
- (h) *To such other functions as it may consider necessary for the promotion of human rights.*

10. Procedure adopted by the State Commission

The Goa Human Rights Commission has notified its own Regulation namely Goa Human Rights Commission (Procedure) Regulations, 2011, which is published under Section 10 and Section 29 of the Protection of Human Rights Act, 1993. One of the most important functions of the State Commission is to inquire suo motu or on a petition presented to it by the victim into the complaint of violation of human rights by a public servant. The State Commission has devised a simple procedure for receiving and dealing with complaints. A complaint can be filed either in person or through post or via e-mail. The State Commission does not charge any fee from the people for filing complaints.

11. Powers of the Commission

The State Commission while inquiring into the complaints under the Act have powers of civil court trying a suit under the Code of Civil Procedure, 1908, and in particular in respect of the following matters, namely:

- (a) Summoning and enforcing the attendance of witnesses and examining them on oath;*
- (b) Discovery and production of any document;*
- (c) Receiving evidence on affidavits;*
- (d) Requisitioning any public record or copy thereof from any court or office;*
- (e) Issuing commissions for the examinations of witnesses or documents;*
- (f) Any other matter which may be prescribed.*

12. Complaints not ordinarily entertainable.

As per Regulation 9 of the Goa Human Rights Commission (Procedure), Regulations, 2011, the Commission may not entertain complaints:-

- (a) which are vague or anonymous or pseudonymous or trivial in or frivolous in nature;*
- (b) which are pending before any other Commission;*
- (c) which raise dispute of civil nature, such as property rights or contractual obligations;*
- (d) which relate to service matters or industrial disputes;*
- (e) which are not against any public servant;*
- (f) which do not make out any specific violation of human rights;*
- (g) which are covered by a judicial verdict or decision of the Commission;*
- (h) which are outside the purview of the Commission.*

Grants by State Government

As per Section 33 of the Protection of Human Rights Act, 1993, the State Government pay to the State Commission by way of grants and the State Commission may spend such sums as it thinks fit for performing the functions under Chapter V. However, the Goa Human Rights Commission preferred to seek the provision in the Budget and powers are vested in the Secretary to the Commission who has also been delegated with powers of Head of Department to incur the expenditure on the affairs of the Commission and all the expenditure incurred are being scrutinized by the Directorate of Accounts as pre audit and payment effected. This arrangement was preferred by the Commission at par with the Goa Public Service Commission. During this period a Budget provision of Rs. 200 lakhs was made. The Commission spent an amount of Rs. 93.05 lakhs (Rupees ninety three lakhs, five thousand only).

The Commission is also required to prepare an annual statement of accounts in such form as may be prescribed by the State Government in consultation with Comptroller and Auditor General of India. However, as stated earlier, all the expenditure made, by the Commission out of the provision in the Budget Estimates of 2012-13, through the Directorate of Accounts as pre audit.

Hence, it is not necessary to prepare its Annual Statement of Accounts and submit the same to the Government as per provision in the Protection of Human Rights Act, 1993.

13. Cases in which the Commission took Suo Motu cognizance:

Proceeding No.20/2012:

On the basis of media reports which appeared in the local newspaper dated 25th, 26th and 29th June, 2012 under the caption "It is a mad scene at IPHB" of "Herald" dated 25/06/2012 under caption "IPHB lacks infrastructure to help calm tensed nerves" dated 26/06/2012 and caption "Plights of patients at IPHB unending even after cure" dated 29/06/2012, this Commission took suo motu cognizance of the matter and issued notices to the Chief Secretary, Secretariat, Porvorim, Goa, the Secretary (Health), Secretariat, Porvorim - Goa and Goa Medical College, Bambolim - Goa. Inquiry is in progress.

Proceeding No.24/2013:

It came to the notice of this Commission that private bus owners in the State of Goa were not providing adequate reservations of seats for ladies causing thereby humiliation to the women passengers travelling in the public transport buses thereby violating basic human right of women. Therefore, taking suo motu cognizance of the matter,

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the Commission issued notices to 1) President, All Goa Private Bus Owners Association, 2) The Secretary (Transport), Secretariat, Porvorim – Goa and 3) The Director, Directorate of Transport, Panaji – Goa. In this case, the Commission also issued public advertisement eliciting suggestions of general public on matters relating to adequacy of reservation of seats for women passengers in public transport and for prevention of harassment and humiliation to women passengers. Inquiry is in progress.

Proceeding No.08/2013:

On the basis of news-paper report dated 22/01/2013 which appeared in the local news-paper “Herald”, under caption “Cop among 4 molest women, ransack flat” this Commission took suo motu cognizance and issued notices to 1) ShriPrashantBhavaskar, Police Constable, MapusaPolice Station, 2) Police Inspector, Mapusa Police Station, 3) The State of Goa through its Chief Secretary, Secretariat, Porvorim – Goa 4) The Secretary (Home), Secretariat, Porvorim – Goa and 5) The Superintendent of Police (North), Porvorim – Goa. Inquiry is in progress.

Proceeding No.09/2013:

On the basis of news-paper report dated 23/01/2013 which appeared in the local news-paper “Herald”, under caption “School boy slapped by conductor, ‘kept’ at Police Station for 5 hrs.” the Commission took suo motu cognizance and issued notices to 1) The Police Inspector, Anjuna Police Station, 2) The Superintendent of Police (North), Porvorim – Goa and 3) The Assistant Director of Transport, Mapusa – Goa. Inquiry is in progress.

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Proceeding No.16/2013:

On the basis of newspaper report dated 08/02/2013 which appeared in the local news-paper “Navhind Times”, under caption “Dental College Lecturer under cloud for sexual harassment of girl students” this Commission took suo motu cognizance and called for detailed report from the Dean, Goa Dental College, Bambolim. Inquiry is in progress.

Proceeding No.24/2012:

On the basis of news-paper report dated 11/07/2012 which appeared in the local news-paper “Herald”, under caption “Unpaid power dept. linesmen threatens to commit suicide with family” this Commission took suo motu cognizance and issued notices to 1) The Chief Secretary, Secretariat, Porvorim – Goa, 2) The Secretary (Electricity), Secretariat, Porvorim – Goa, 3) The Chief Electrical Engineer, Vidhyut Bhavan, Panaji – Goa and 4) The Executive Engineer, Electricity Department, Sub-Div.-VI, Margao – Goa. A detailed report was filed by Electricity Department. On going through the detailed report, the Commission dropped the proceedings.

Proceeding No.19/2013:

On the basis of news-paper report dated 12/02/2013 which appeared in the local news-paper “Herald”, under caption “Police living dangerously at Mapusa Police Station”, this Commission took suo motu cognizance and issued notices to 1) The Superintendent of Police (North), Porvorim– Goa, 2) The Principal Chief Engineer, Public WorksDepartment, Panaji – Goa, 3) The Executive Engineer, Works Div.-V Building, Public Works Department, Patto, Panaji – Goa, 4) The Assistant Engineer, Sub-Div.-XIII Building, Mapusa, Bardez – Goa, 5) The State of Goa through its Chief Secretary, Secretariat, Porvorim – Goa and 6) The Secretary (Home) Home Department Secretariat,

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Porvorim – Goa. In this case, report was filed stating that the State Government has taken decision to construct new building for Mapusa Police Station. It was stated that as a temporary measure, the Police Station shall be shifted to Fire Station Building. In such view of the matter the proceeding was disposed of with observation that the Respondents should expedite the construction of the building of new Police Station.

Proceeding No.17/2013:

On the basis of news-paper report which appeared in the weekly “Goan” on Saturday dated 09/02/2013 under caption “One night at Anjuna”, this Commission took suo motu cognizance and issued notices to 1) the Collector and District Magistrate, North, Panaji – Goa, 2) The Superintendent of Police (North), Porvorim – Goa, 3) The Chief Secretary, Government of Goa, Secretariat, Porvorim – Goa and 4) The Secretary (Home), Home Department, (General), Secretariat, Porvorim – Goa. This case is relating to the harassment to the residents of Anjuna on account of loud music played by night clubs. In view of directions issued by the High Court of Bombay at Goa PIL Writ Petition No.11/2013 giving certain directions relating to noise pollution, this Commission did not continue with the proceedings and closed the same.

Proceeding No.48/2012:

On the basis of news-paper report dated 21/11/2012 which appeared in the local news-paper “Times of India”, under caption “Anjuna locals up against rave parties”, this Commission took suo motu cognizance and issued notices to 1) State of Goa through the Chief Secretary, Secretariat, Porvorim – Goa, 2) the Secretary (Home), Secretariat, Porvorim – Goa, 3) the Collector and District Magistrate (North), Panaji – Goa, 4) the Superintendent of Police (North), Porvorim

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– Goa and the Police Inspector, Anjuna Police Station, Anjuna – Goa. This case is relating to the harassments to the residents of Anjuna on account of loud music played by night clubs. In view of directions issued by the High Court of Bombay at Goa PIL Writ Petition No.11/2013 giving certain directions relating to noise pollution, this Commission did not continue with the proceedings and closed the same.

Proceeding No.01/2013:

On the basis of news-paper report dated 04/01/2012 which appeared in the local news-paper “Herald”, under caption “Plaint against Anjuna PI for manhandling local”, this Commission took suo motu cognizance and issued notices to 1) State of Goa through the Chief Secretary, Secretariat, Porvorim – Goa, 2) the Secretary (Home), Secretariat, Porvorim – Goa, 3) the Director General of Police, Panaji – Goa, 4) the Superintendent of Police (North), Porvorim – Goa, 5) the Collector and District Magistrate (North), Panaji – Goa and 6) Police Inspector, Anjuna Police Station, Anjuna – Goa. This case is relating to the harassment to the residents of Anjuna on account of loud music played by night clubs. In view of directions issued by the High Court of Bombay at Goa PIL Writ Petition No.11/2013 giving certain directions relating to noise pollution, this Commission did not continue with the proceedings and closed the same.

14. Few other important cases based on complaints.

Proceeding No.16/2012:

In this case 23 persons all residents of Moti Dongor, Margao – Goa filed a complaint before Governor of Goa, Cabo Raj Niwas, Dona – Paula – Goa and a copy of which was endorsed to this Commission complaining about demolition of their residential houses illegally by the District Administration. On perusal of the complaint, this

Commission called for reports from 1) the Collector, South – Goa, Margao and the Administrator of Comunidade, South Goa, Margao. The Collector, South Goa, Margao as well as the Administrator of Comunidade submitted their respective reports. During the pendency of inquiry, it has been brought to the notice of the Commission that connected matter is pending before the High Court of Bombay in PIL Writ Petition No.16/2012. The inquiry is in progress.

Proceeding No.37/2012:

Shri Prakash L. Kautankar and Keshav V. Panshikar made a representation to the Sarpanch, Village Panchayat Virnoda, Pernem – Goa requesting the village Panchayat to provide access road to their private property near Mulvir temple at Malpe, Pernem – Goa. A copy of such representation was endorsed to this Commission. On the basis of the said complaint initially the Commission issued notices to the Director of Panchayat, Panaji – Goa and the Sarpanch, Village Panchayat Virnoda, Pernem – Goa. During the pendency of the inquiry, the Commission felt that the Principle Chief Engineer, PWD, Altinho, Panaji – Goa, the Assistant Engineer, Roads Division, PWD, Pernem – Goa and the Secretary, Bhagwati Rawalnath Devasthan Committee, Malpe, Pernem – Goa should be added as Parties to the present proceedings and accordingly the above authorities were arrayed as Respondents in the present proceeding and notices were issued to them. Inquiry is in progress.

Proceeding No.44/2012:

In this case one Shri Shankar Naguesh Naik approached this Commission with a grievance that he was being harassed by Village Panchayat, Usgaon, Ganjem, Usgaon – Goa. He complained that he

has a shop in the premises belonging to Village Panchayat Usgaon and the said shop is not being maintained by the Village Panchayat. It is his grievance that the electrical connection in the shop including the walls are getting electrical shocks. He pays the rent even without opening the premises due to electric shocks and the shop is in damaged condition. He made several requests to the Village Panchayat to repair the shop but in vain. The Commission issued notices to 1) the State of Goa through the Chief Secretary, Secretariat, Porvorim, 2) the Secretary, Panchayat Raj, Secretariat, Porvorim - Goa 3) the Block Development Officer, Ponda - Goa and 4) the Secretary, Village Panchayat of Usgaon, Usgaon - Goa. So far reply has been filed by Respondents No.3 and 4. Inquiry is in progress.

Proceeding No.06/2013:

The Complainant in this case Shri Cirilo D'Souza claiming to be human rights activist filed a petition before this Commission alleging that he was assaulted by Police Inspector Shri Vishwesh Karpe when he had gone to file a complaint about loud amplified music that was going on in a Bar called "Hill Top" at Vagator, Anjuna situated in silence zone next to St. Michael Convent School. He also made grievance that Police Inspector Karpe had detained him for more than three hours and was also threatened by Shri Karpe. On perusal of the petition and the enclosures annexed to the petition, the Commission felt it necessary to provide immediate police protection to Shri Cirilo D'Souza as he was threatened. The Commission therefore directed the Superintendent of Police, North Goa, Porvorim to provide necessary police protection to Shri Cirilo D'Souza. The Commission also issued notices to 1) Shri V. Karpe, Police Inspector, Anjuna Police Station, Anjuna - Goa, 2) Superintendent of Police, North Goa, Porvorim, 3) the

State of Goa through its Chief Secretary, Secretariat, Porvorim – Goa and 4) the Secretary (Home), Home Department, Secretariat, Porvorim – Goa. During the course of inquiry, the Complainant filed an application along with Order with Police Inspector, Anjuna Police Station demanding a sum of Rs.1,86,068/- towards charges for police protection. The Commission directed the Police Inspector, Anjuna Police Station and Superintendent of Police, North Goa to remain present in person to explain under what circumstances the Demand Order was served on the Complainant and to explain the steps taken for controlling noise pollution. Inquiry is in progress.

Proceeding No.14/2013:

A convict prisoner Shri Suhas P. Joshi of Central Jail, Aguada, Shri Suhas P. Joshi approached this Commission alleging that 50% deduction of his earned wages which was supposed to be deposited to his victim's survival was misappropriated by Prison Administration of State of Goa. The Commission issued notice to the Superintendent of Jail, Central Jail, Aguada. Inquiry is in progress.

Proceeding No.34/2013:

The Complainant Shri Michael Estebeiro was working as an Assistant Teacher in St. Joseph Education Institute, Chandor, Salcette – Goa. He complained of non-payment of pension, contributory ProvidentFund, gratuity and encashment of leave without any reason from November, 2011. The Commission issued notices to 1) Headmaster, St. Joseph Education Institute, Chandor, 2) The Secretary, Diocesan Society of Education, Bishop's Palace, Altinho, Panaji – Goa, 3) Director of Education, Porvorim – Goa and the Director of Accounts, Panaji – Goa. Inquiry is in progress.

Proceeding No.38/2013:

A prisoner Shri Jovito Ryan Dos Remedios Pinto from Sub-Jail Sada, Vasco-da-Gama made a complaint alleging atrocities against Under Trials in Sub-Jail Sada by Jail Authorities. This Commission issued notices to 1) Jailor, Sub-Jail Sada, Vasco-da-Gama, 2) Inspector General of Prisons, Panaji – Goa, 3) The Secretary (Home), Home Department, Secretariat, Porvorim and 4) the State of Goa through Chief Secretary, Secretariat, Porvorim – Goa.

Proceeding No.39/2013:

In this case one Shri Albert L. Pereirawho is a Pakistan national approached this Commission complaining that his application for grant of Indian citizenship is pending. He has stated that he has approached various authorities for justice. The Commission issued notices to 1) The Superintendent of Police, Foreigner's Branch, Police Head Quarters, Panaji - Goa 2) Director General of Police, Panaji – Goa, 3) Secretary (Home), Home Department, Secretariat, Porvorim - Goa 4) the State of Goa through its Chief Secretary, Secretariat, Porvorim – Goa and 5) the Secretary (Home) Government of India, North Block, New Delhi. Inquiry is in progress.

Proceeding No.43/2013:

The Complainant ShriAmrutPandurangKadekar approached this Commission and complained that the Electricity Department requested him to deposit an amount of Rs.75,698/- for electrical connection. It is his case that he is very poor and does not have enough source and he cannot deposit such big amount and prayed for direction to the Chief Engineer of Electricity Department, Panaji to

provide electricity connection to him free of cost. This Commission issued notice to the Chief Electrical Engineer, Electricity Department, Panaji – Goa.

This Annual Report for the year 2012-2013 is presented to the State Government as per the proviso of Section 28 (1) of the Protection of Human Rights Act, 1993.

Sd/-
(Justice P. K. Misra)
Chairperson

Sd/-
(A. D. Salkar)
Member

Sd/-
(J. A. Keny)
Member

Dated: 17/12/2014

Place: Panaji – Goa

**Statement showing total No of cases reported & disposed of during the
year 2012-2013.**

Sr. No.	Types of complaints	No.of Complaints received/registered	No.of Complaints Disposed off	Total No. of Complaints where inquiry is in progress
1.	SuoMotu	14	10	4
2.	Direct Complaints	73	47	26
3.	Total	87	57	30

Statement showing disposal of complaints where inquiry is in progress of the period 04-03-2011 to 31-03-2012 carried forward to period 01-04-2012 to 2013.

Sr. No.	Types of complaints	No. of inquiries in progress of the year 04/03/2011 to 31/03/2012	No. of inquiries completed of during the year 01/04/2012 to 31/03/2013 of previous year i.e 04/03/2011 to 31/03/2012	Total No. of inquiries in progress as on 01/04/2013 of the year 04/03/2011 to 31/03/2012
1	2	3	4	5
1.	SuoMotu	2	2	0
2.	Direct Complaints	11	4	7
3.	Total	13	6	7

NOTE: In Proceeding No.03/2013 the National Human Rights Commission has taken the cognizance and therefore the matter before the Goa Human Rights Commission is kept in abeyance.