

**BEFORE THE GOA HUMAN RIGHTS COMMISSION**  
**PANAJI – GOA**

**Proceeding No.226/2022**

Smt. Carmela Filomena Maria De Desterro Lobo,  
H. No. 3151, Marlem, Borda,  
P.O. Fatorda, Salcete Goa-403602. ... Complainant

V/s

The Chief Officer,  
Mormugao Municipal Council,  
Vasco-Da-Gama, Goa. ... Respondent

**INQUIRY REPORT**

(03<sup>rd</sup> April, 2024)

The complaint dated 13/12/2022, was received in the Commission as the Respondent had not paid her the arrears of pension.

2. By Order dated 02/01/2023, the Commission called for the reply of the Respondent.
3. The Respondent filed their reply on 03/04/2024.
4. Arguments were heard today of the Complainant and of Shri Ramprasad Parab, Accountant, on behalf of the Respondent.
5. The complaint had been filed by the Complainant who is a senior citizen, aged 79 years, as in 2022. She had stated that despite the Government of Goa Order dated 30/11/2016, for disbursing the arrears of pension before July 2017, as applicable under the 7<sup>th</sup> Pay Commission, she had not received her pension arrears for the period from January 2016 to August 2017. She had prayed for being paid her pension arrears along with interest.
6. The Respondent has filed their reply that due to some technical reason, the pension arrears of some pensioners is pending and the issue will be sorted out on priority basis, the moment the funds are available.

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7. The Respondent has admitted that the total amount of 7<sup>th</sup> Pay Commission pension arrears payable to the Complainant amounts to Rs.73,575/-.

8. The Commission finds that non-payment of the arrears of the pension of the Complainant, who is a Senior Citizen for the period from January 2016 to August 2017, on the specious plea of non-availability of funds, amounts to a serious violation of her human rights.

9. The Commission, accordingly recommends as under:

The Respondent shall forthwith pay the arrears of pension of Rs.73,575/- (Rupees Seventy Three Thousand Five Hundred Seventy Five only) of the Complainant for the period from January 2016 to August 2017, within 60 days from today alongwith simple interest thereon at 6% per annum from 01/09/2017 till final payment.

10. Copy of the Inquiry Report be sent to the Respondent, calling for their comments, including the action taken or proposed to be taken within a period of 60 days or on or before 04/06/2024, in terms of Section 18(e) of the Protection of Human Rights Act, 1993.

Date : 03/04/2024

Place : Panaji-Goa.

Sd/-  
(Desmond D'Costa)  
Acting Chairperson/Member  
Goa Human Rights Commission

Sd/-  
(Pramod V. Kamat)  
Member  
Goa Human Rights Commission